# LIMITED WARRANTY

### **Protection Limits**

With regard to the Square D branded Home Electronics Protective Device (HEPD catalog numbers HEPD25, HEPD25C, HEPD50, HEPD50C, HEPD80, HEPD80, HEPD80C) that has been properly installed in a residential home in compliance with all applicable electrical code requirements ("Covered Products"), Schneider Electric USA, Inc. ("Schneider Electric") warrants to the homeowner at the time of such installation (or the initial homeowner if installed as part of new construction) that Schneider Electric shall accept responsibility for damage to that homeowner's connected household equipment that is downstream from the power panel to which the HEPD is connected, up to the limits provided herein, to the extent such damage is caused by the failure of such surge protection device to protect against electrical power surges caused by: lightning, internal surges or a utility company (electric). As used herein, "connected household equipment" shall mean major household appliances and electronic devices, including: refrigerator(s), freezer(s), furnace(s), air conditioning unit(s), stove(s), oven(s), microwave oven(s), clothes washer(s), clothes dryer(s), dishwasher(s), audio and stereo components, video equipment, television(s) and computer(s). "Connected household equipment" shall exclude any commercial or industrial grade equipment not commonly found in a home. The maximum amount of Schneider Electric's liability under this limited warranty shall be the lesser of the amounts listed below, corresponding to the covered products, or the deductible amount of customer's insurance policy, covering such connected household equipment.

Covered Products	Downstream Connected Household Equipment Coverage
HEPD25 / HEPD25C	\$30,000
HEPD50 / HEPD50C	\$50,000
HEPD80 / HEPD80C	<mark>\$75,000</mark>

## Limited Warranty Period

This limited warranty shall be in effect accordingly following the date of purchase of the covered products: HEPD25 / HEPD25C - 3 Years, HEPD50 / HEPD50C - 3 Years, HEPD80 / HEPD80C - 5 Years.

# Limited Warranty Is Transferable

This limited warranty may be transferred from the homeowner who initially receives this limited warranty to any other party.

#### Limited Warranty Limitations

THIS LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES OR CONDITIONS INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTIES OF MERCHANTABILITY, MERCHANTABLE QUALITY OR OF FITNESS FOR A PARTICULAR PURPOSE.

This limited warranty excludes damage or loss arising from any of the following events or sources: unauthorized product modification or alteration, vandalism, theft, normal-use wear and tear, erosion, depletion, obsolescence, abuse, defective software, computer virus infection, or force majeure events such as flood, earthquake or other acts of God, war, insurrection.

Limitation and exclusions apply. Warranty is provided only for authentic Schneider Electric products. Refer to applicable Schneider Electric product warranty page or document for coverage, limitations and exclusions.

# NOTWITHSTANDING ANYTHING TO THE CONTRARY CONTAINED HEREIN, SCHNEIDER ELECTRIC, ITS AFFILIATES, OR SUBSIDIARIES SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL DAMAGES WHATSOEVER.

With respect to products purchased by consumers in the United States or Canada for personal use, implied warranties, including but not limited to the warranties of merchantability and fitness for a particular purpose, are not excluded but are limited to the extent allowed by law to the duration of the limited warranty period set forth above. No claim under this limited warranty will be honored unless the homeowner has reported the damage within thirty (30) days after its occurrence in strict accordance with the claims procedure below.

#### **Claims Procedure**

To make a claim under this limited warranty please follow these steps: (1) Retain the original dated sales receipt(s) from the Home Electronics Protective Device (HEPD). (2) Ask an independent repair person to write a report on the cause of the damage. Retain this report, and any and all related repair receipts. (3) File a claim under homeowner's insurance policy. (4) Within thirty (30) days of the occurrence of the damage and prior to repairing the damaged equipment, contact Schneider Electric at (800) 877-1174, Monday through Thursday 7:00 a.m. to 5 p.m. and Friday 7:00 a.m. to 1:00 p.m. Central Time. (5) Send the purchase receipt, any repair receipt(s), damage report, and any homeowners insurance report along with the damaged Home Electronics Protective Device to: Schneider Electric, 132 Fairgounds Rd, West Kingston, RI. 02892 Attn: Home Electronics Protective Device LIMITED WARRANTY.

